



July 7, 2020

Dear Valued Partners,

The Mass Transportation Authority (MTA) provides transportation services that serves many riders daily and we wanted to let you know how we are working to protect the health and safety of our community during the COVID-19 pandemic.

The Mass Transportation Authority Peak Service Plan is below along with expectations to help ensure the well-being of all riders utilizing our services.

**MTA PLAN:**

- A barrier will be installed on all MTA buses between the driver and passengers
- Hand sanitizer dispensers will be installed on all MTA buses
- MTA drivers will be screen for Covid-19 symptoms upon arrival, including conducting a temperature check.
- MTA drivers will wear face masks
- MTA buses will be cleaned/disinfected before and after each run
- MTA will inform the schools of any known exposures

**PARENTS/GUARDIAN & SCHOOL EXPECTATIONS:**

- All passengers must be healthy and must not be exhibiting any symptoms of Covid-19 to be allowed to board an MTA bus.
- The Parents/guardians will ensure that no morning passenger Covid-19 symptoms exist, including conducting a temperature check.
- The schools will ensure that no afternoon passenger Covid-19 symptoms exist, including conducting a temperature check.
- All passengers must wear masks while riding on an MTA bus. MTA will provide any required morning masks to passengers (masks supplied by the schools).
- The schools will provide any required afternoon masks.
- A mask requirement waiver is available for those who cannot medically tolerate the wearing of a mask.
- The schools will inform MTA of any/all known exposures.

Taking these essential precautions will help maintain the healthiest and safest environment possible for the riding public. We encourage everyone within our community to pull together with care in their heart and support one another through this difficult situation.

Best Regards,

Edgar H. Benning,  
MTA General Manager/CEO